Vidigami Privacy Policy (Kairos Face Recognition API – Personalized Version)

Last updated: September 8th 2025

Your privacy is important to us. This Vidigami Privacy Policy explains how Kairos AR, Inc. and its affiliates ("Kairos," "we," "us") handle personal information in connection with the Kairos Face Recognition API used solely for Vidigami's school photo identification workflow ("Vidigami Service").

This policy supersedes the general Kairos company-wide Privacy Policy for the Vidigami Service. While our company-wide policy applies to other products and services, this personalized policy governs data processing for Vidigami.

1) Scope & Roles

- **Scope.** This policy applies only to the Vidigami Service (school photo identification via the Kairos Face Recognition API).
- Roles. For the Vidigami Service, the School (or Vidigami, as applicable) is the data controller. Kairos acts as the data processor/service provider under their instructions.

2) What We Collect & Store

When Vidigami calls our API, we process images submitted by authorized users for face identification.

- Optional Storage. By default, images may be stored after an API call. However, Vidigami can configure the API to disable storage, in which case the images are processed transiently and not retained.
- **Biometric Data.** We do not create or store permanent biometric templates, embeddings, or faceprints derived from Vidigami's data.
- **Metadata.** We maintain minimal technical logs (e.g., timestamp, request size, API key ID, error codes) for system security, billing, and abuse prevention. These logs do **not** contain images or biometric data.

3) No Sharing With Third Parties

- No Research Use. Unlike our general Privacy Policy, Vidigami data is never used for research, training, or algorithm development.
- **No External Disclosure.** We do **not share** Vidigami's data (images, metadata, or otherwise) with any third parties, including research institutions, commercial entities, or marketing partners.
- **Service Providers.** The only exception is secure infrastructure providers (e.g., hosting) needed to run the service. These providers operate under strict contractual obligations and cannot access or use Vidigami images or data for their own purposes.

4) How We Use Personal Information

We use Vidigami data only to:

- Provide the requested face identification or verification service;
- Secure and maintain the API (e.g., abuse prevention, troubleshooting);
- Comply with legal obligations, if required.

5) Retention & Deletion

- When storage is enabled by Vidigami: Images may be stored securely to support service continuity and troubleshooting. Vidigami, as controller, may request deletion at any time.
- When storage is disabled: Images are processed transiently and then discarded immediately.
- **Deletion Commitment.** All Vidigami data can be deleted upon request or upon termination of the service agreement.

6) Security

We apply industry-standard security measures to protect data while in transit, at rest (if storage is enabled), and during processing. Access is restricted to authorized personnel only, and strong encryption is applied across all layers of the system.

7) Opt-Out Students & Authorized Uploads

- The Vidigami Service processes only images uploaded by authorized users or Vidigami administrators.
- Kairos does not independently capture or collect student images.
- If an opt-out student's image is uploaded by mistake, Vidigami may request deletion, and Kairos will comply promptly.

8) Children/Students

The Vidigami Service is used only under school and Vidigami administration. It is **not** offered as a direct-to-student or direct-to-child service.

9) International Transfers

If data storage is enabled, stored images may be processed in the United States or other jurisdictions under strict contractual and security safeguards.

10) Your Rights

Because Kairos acts as a **processor** for Vidigami, any data subject requests (e.g., deletion, access, correction) should be directed to Vidigami or the School as the controller. Upon their instruction, Kairos will assist in fulfilling requests in accordance with applicable laws.

11) Contact

For privacy-related inquiries regarding the Vidigami Service, please contact:

Kairos AR, Inc.

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